Fiscal Year	Total Internal Investigations	Exonerated	Sustained	Not Sustained	Unfounded
2013*	1	0	0	0	1
2014	13	2	8	2	1
2015	15	1	12	1	1
2016	8	2	4	1	1
2017	1	0	1	0	0
2018	4	2	2	0	0
2019	3	2	1	0	0
2020	5	1	3	0	1
2021	3	0	2	0	1
2022	3	1	2	0	0
2023	8	2	4	1	1
2024	0	0	0	0	0

^{*} Internal Investigations were not tracked until mid year 2013- data for this year may not be all inclusive.

Definitions:

Exonerated: The actions taken by the Communications employee, even if as described by the complainant, represent proper conduct on the part of the employee.

Sustained: Based on the investigation, the complaint is substantiated.

Not Sustained: The investigation has been unable to substantiate the complaint.

There was insufficient evidence to prove or disprove the allegation.

Unfounded: The complaint is false or not factual; the incident did not occur as

reported and there is no misconduct or error.