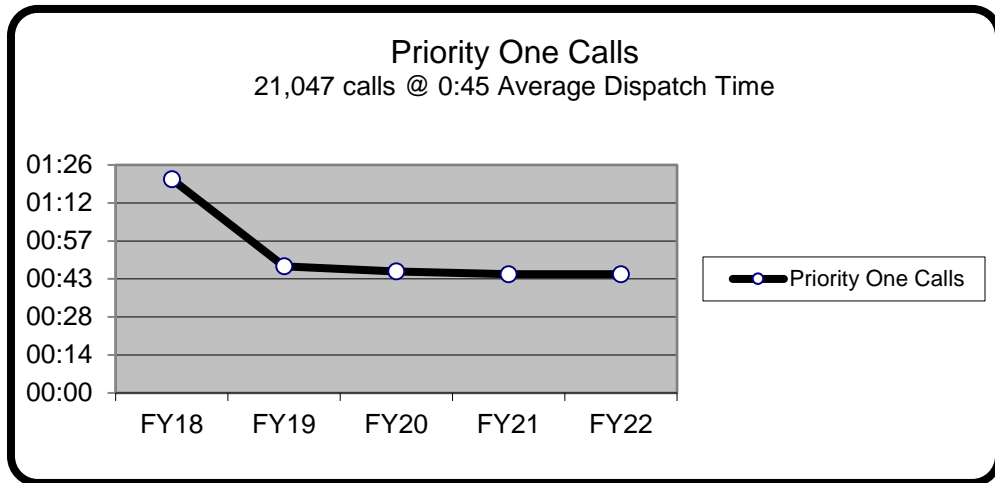


# ANNUAL PERFORMANCE ACTIVITES



|                  | FY18 | FY19 | FY20 | FY21 | FY22 |
|------------------|------|------|------|------|------|
| Priority 1 Calls | 1:21 | 0:48 | 0:46 | 0:45 | 0:45 |